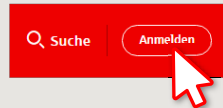


# chipTAN: Bank transfers in the internet branch

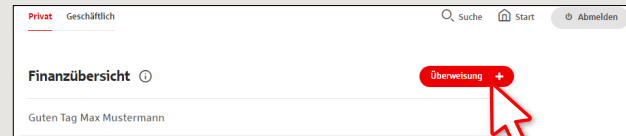
[www.sparkasse-bodensee.de/chiptan](http://www.sparkasse-bodensee.de/chiptan)



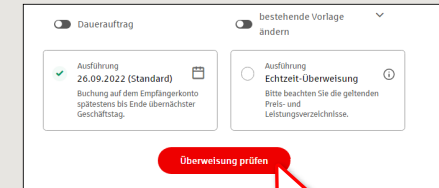
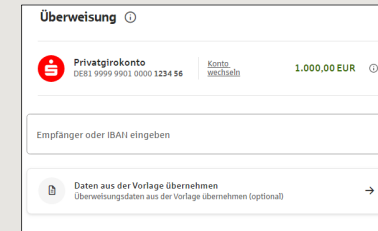
1 Log on to our Website.



2 Click on the red field „Überweisung“. Then choose which of your accounts you want to transfer from.



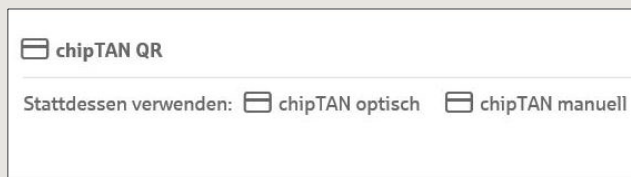
3 Now enter the name of the recipient, their IBAN, the amount and the purpose of payment - like the invoice number if available.



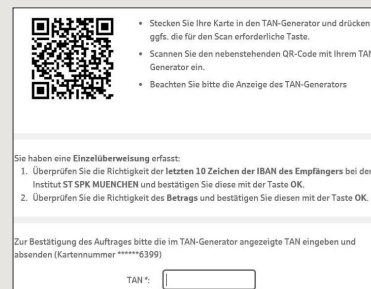
In the lower part you can make further settings. By clicking on „Überweisung prüfen“ the details are summarized again.

4 Now choose the way in which you would like to create the TAN.

With “chipTAN QR”, a QR code will be displayed to you.  
With “chipTAN optisch”, a flickering graphic will be displayed to you.  
With “chipTAN manuell”, the TAN will be generated after you enter specific order data.



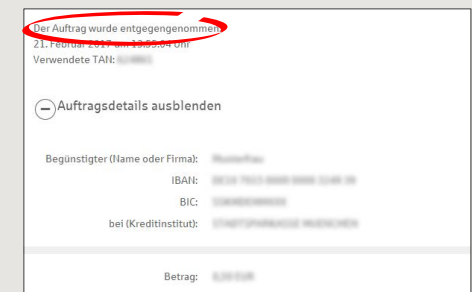
5 Now create a TAN with the TAN generator as described and compare the details in the TAN message with your original documents, e.g. invoice.



If they match, enter the TAN and tap Send („Senden“).



6 Your transfer has been carried out and you receive confirmation.



**Tips for step 3:** Enter the details directly. Errors can occur when copying. Avoid using umlauts and special characters. Euro and cents are separated with a comma. Avoid using any separator for thousand amounts.

DO YOU HAVE ANY FURTHER QUESTIONS? WE ARE HAPPY TO HELP YOU.

Central service number: 07541 704-0, we are there for you  
Mon-Fri from 8-20 o'clock.

YOUR WAYS TO US:

Contact ways  
[www.sparkasse-bodensee.de/kontakt](http://www.sparkasse-bodensee.de/kontakt)

Online banking support for private customers

Phone: 07541 704-4400  
Service times: Mon-Fri from 8-20 o'clock