Sparkasse App: Initial Setup and Functions

Sparkasse Bodensee

Please have the login details for your online banking to hand. We recommend using the Sparkasse App in conjunction with the code-generating S-push TAN App, as the two apps are designed to work in perfect unison. The following description applies for the iOS operating system. The procedure may vary slightly for other mobile operating systems.
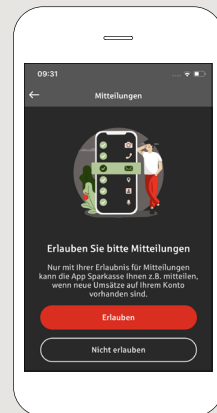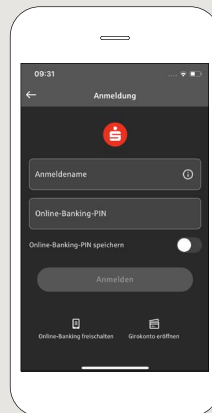
1 Download the **Sparkasse App** for your smartphone from the App Store.

Sparkasse
Your mobile branch
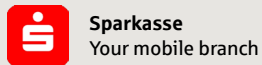
**2** Select „**Einrichten der App starten**". Then set your personal password and enter your bank code.
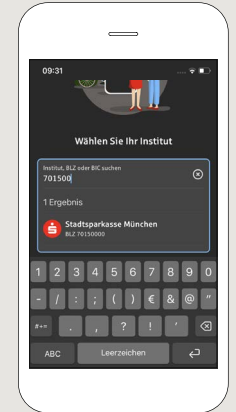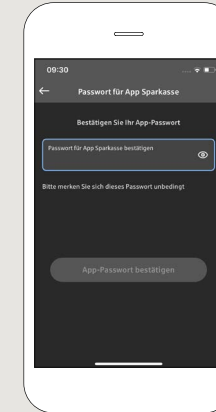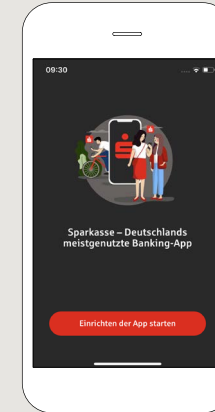
3 Please enter your online banking login name and the corresponding online banking PIN. This completes the initial setup of the app.

We recommend that you activate the receipt of push messages in the next step by tapping on „**Erlauben**".

4 All accounts connected to this online banking contract are now enabled for the app. The backup procedure is transfered automatically.
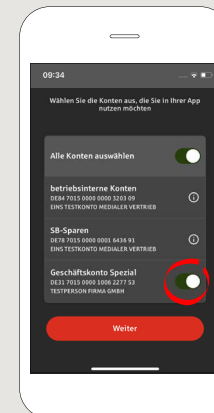
5 You can find the functions for transactions, carryovers (Umbuchungen), standing orders and **giropay | Kwitt** via your financial overview under „**Geld senden**".
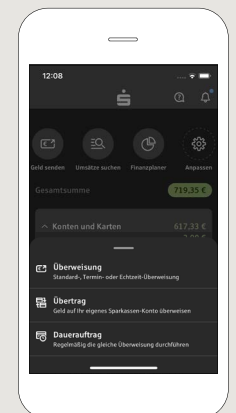
DO YOU HAVE ANY FURTHER QUESTIONS? WE ARE HAPPY TO HELP YOU.

Central service number: **07541 704-0**, we are there for you
Mon-Fri from 8-20 o'clock.

YOUR WAYS TO US:

Contact ways
www.sparkasse-bodensee.de/kontakt

Online banking support for private customers
Phone: **07541 704-4400**
Service times: **Mon-Fri from 8-20 o'clock**

Sparkasse Bodensee | Head Office Konstanz | Marktstätte 1 | 78462 Konstanz | Phone: 07531 285-0 | info@sparkasse-bodensee.de | www.sparkasse-bodensee.de
| Head Office Friedrichshafen | Charlottenstr. 2 | 88045 Friedrichshafen | Phone: 07541 704-0 | info@sparkasse-bodensee.de | www.sparkasse-bodensee.de

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6 It is possible to send and request money in an easy, secure fashion with giropay|Kwitt. All you need is the recipient's mobile number. This is how it works: Select „Geld senden" in your financial overview and **„giropay | Kwitt"** in the bottom tab. Select the desired person from your contact list. Enter the amount that you want to send or request – up to EUR 30 without entering a TAN code.
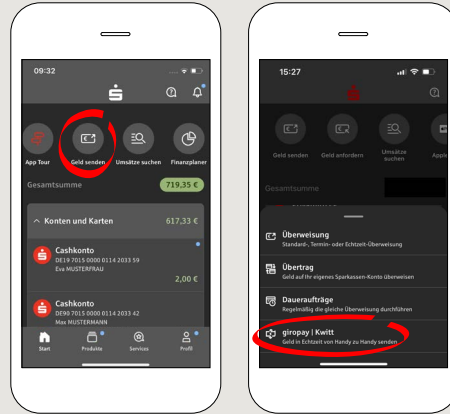
7 You can find products and currnt offers/campaigns from **Sparkasse Bodensee** under **„Produkte".**
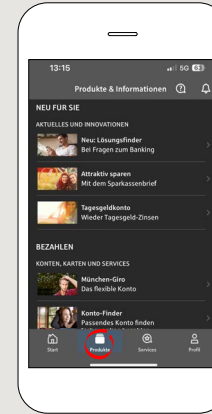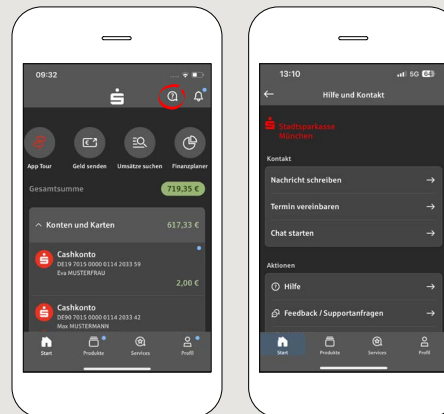
8 Under **"Services"** you can find our „Service Center", as well as searching for the next ATM or branch.
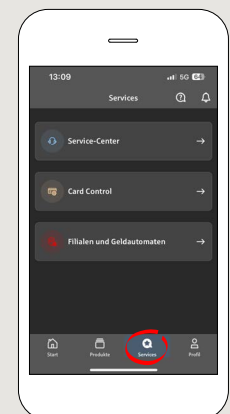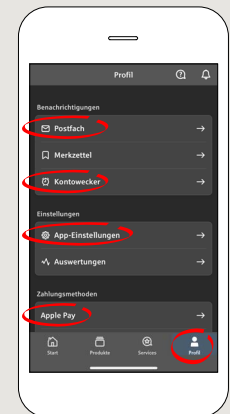
Tip: If you need to block your card in case of emergency, you can do so by clicking on **„Service-Center"** → **„Karten"** → **„Sparkassen-Card (Debitkarte) sperren"**

9 Use the question mark at the top right to get to our lock-in emergency call and contact options. Here you can also text or video chat with our consultants during service hours.

10 You can access your inbox under **„Profil"**. This is also where you can manage other app settings, the account alarm and digital payment methods (e.g. Apple Pay).