

pushTAN: Bank transfers in the internet branch

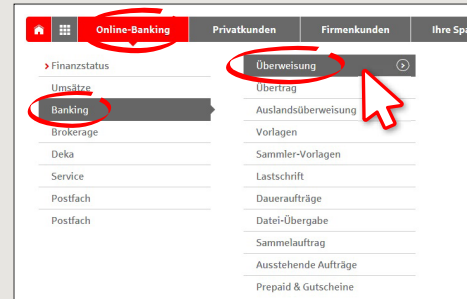
www.sparkasse-bodensee.de/pushtan



1 Log on to online banking.



2 Tap „Online-Banking“ → „Banking“ → Bank transfer („Überweisung“) from the „Online-Banking“ menu.



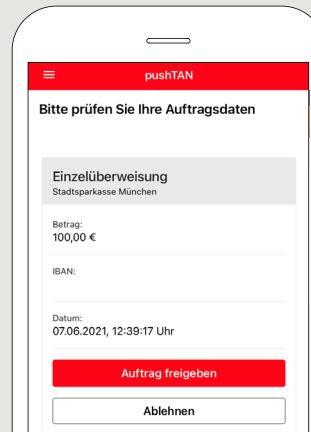
3 The bank transfer form now displays. Select the account from which you want to debit. Enter the recipient's name, their IBAN and BIC, the amount (Betrag) to be transferred and the reference details (Verwendungszweck). These entries are mandatory.

You can make further settings in the lower part of the transfer form. Tap Next (“Weiter”).

4 A message is sent to your smartphone informing you that you have a new pushTAN. Open the S-pushTAN app and enter your password.

Tap on “Auftrag freigeben”.

Important security information: Compare the details in the pushTAN message with your original documents, e.g. invoice.



5 Your transfer has been carried out and you receive confirmation.

Tips: Enter the details directly. Errors can occur when copying. Avoid using umlauts and special characters. Euro and cents are separated with a comma. Avoid using any separator for thousand amounts: (correct: 1500; incorrect: 1.500).

DO YOU HAVE ANY FURTHER QUESTIONS? WE ARE HAPPY TO HELP YOU.

Central service number: 07541 704-0, we are there for you
Mon-Fri from 8-20 o'clock.

YOUR WAYS TO US:

Contact ways
www.sparkasse-bodensee.de/kontakt

Online banking support for private customers

Phone: 07541 704-4400
Service times: Mon-Fri from 8-20 o'clock